Jason Adams

Infrastructure Team Lead | Windows Server + AWS Hybrid Cloud | People Manager | USAF Veteran

Kansas City Metro (Overland Park, KS) · jason@jasonscottadams.com · linkedin.com/in/jasonscottadams

SUMMARY

Hands-on infrastructure leader managing 1,100+ Windows servers and 18 AWS accounts hosting payment and recreation platforms for state, federal, and international government clients. Direct supervisor of a three-engineer team while driving an active on-prem-to-AWS migration: the bridge between the VMware estate and the cloud it is moving to. Career spans every layer of the stack since 1991, from Air Force Unix systems to multi-account AWS operations. What I bring to a problem is pattern recognition: I have probably seen something like it before.

CORE SKILLS

AWS (EC2, Elastic Beanstalk, CloudFront, RDS, CloudShell, cost optimization) · Windows Server · VMware vSphere · Active Directory · SCCM / PatchMyPC / Syxsense / Recast RCT · Azure Arc ESU · Cisco IronPort / Proofpoint · Exchange decommission and hybrid mailflow · Nagios · CrowdStrike · Microsoft Intune · Patch and vulnerability management · DR operations · Team leadership and supervision

EXPERIENCE

Team Lead - Infrastructure & Hosting · Tyler Technologies

April 2026 - Present

- Direct supervisor of a three-engineer Windows Server infrastructure team, including a Senior Infrastructure Engineer: performance reviews, development, PTO, work assignment, and escalation while carrying a full engineering workload.
- Manage 1,100+ Windows servers hosting government platforms through an active migration to AWS, owning the bridge between on-prem VMware and cloud operations.
- Operate 18 AWS accounts spanning Windows and Linux workloads with $7M+ combined annual spend: EC2 and Beanstalk scaling, CloudFront/RDS capacity, cost-optimization builds and decommissions, CrowdStrike coverage, and Syxsense patching.
- Own the monthly patching program across dev, test, stage, prod, and DR for 1,100+ servers via SCCM, PatchMyPC, and Recast Right Click Tools; administer Azure Arc ESU for legacy Server 2012/2016 lifecycle.
- Own cross-domain mail routing as sole IronPort/Proofpoint administrator; led decommissioning of the egov Exchange environment as part of domain migration.
- Approve change tickets in daily CAB, participate in four-week on-call rotation and 24/7 Nagios monitoring, and write CloudShell automation for multi-account operational tasks.

Infrastructure Engineer / AWS Cloud Engineer · Tyler Technologies

August 2023 - April 2026

- Operated across Windows, AWS, and email-security workstreams in a six-engineer group, cross-functioning between on-prem and cloud teams as the shared resource bridging both.
- Ran 12+ AWS accounts hosting parks, recreation, and payment platforms for state governments and international clients, averaging $50K+ per month each.
- Executed monthly patch cycles across five environment tiers for 1,500+ servers; monitored 24/7 via Nagios with monthly on-call.
- Administered Exchange and IronPort/Proofpoint mail flow for the egov-to-tylertech domain migration, troubleshooting delivery across thousands of mailboxes.

System Engineer II - Payments Team · Tyler Technologies

October 2022 - August 2023

- Sysadmin for payment-processing applications serving local, state, and federal customers; triaged production incidents between government clients and development teams.
- Participated in monthly DR failover testing for payment platforms, validating recovery procedures and service restoration.

Senior Desktop Technician · Tyler Technologies

October 2019 - October 2022

- Implemented Microsoft Intune to manage 1,000 end-user workstations; provided Tier 2 support; promoted to System Engineer II.

User Support Specialist · Rodey Law Firm

2014 - 2019

One of two IT staff owning the full stack: servers, network, workstations, applications, and support for 150 users across two offices.

Prior Infrastructure Roles

1998 - 2013

System Administrator at 360 Architecture; Application Administrator at Lathrop Gage; System Administrator at GSI Hosting; Lead Technician at Williams Lea supporting Shook, Hardy & Bacon; Technical Manager at ENTEX supporting Intel Rio Rancho.

MILITARY SERVICE

United States Air Force - Programming Specialist (1991-1996). COBOL development at Hickam AFB, Hawaii; Unix systems engineering at Osan AB, Korea. Senior Airman, Honorable Discharge.

CERTIFICATIONS & EDUCATION

AWS Certified Cloud Practitioner · AWS Certified Solutions Architect - Associate (in progress) · CompTIA Security+ (in progress) · Google AI Essentials · National American University, Computer Science